

Grand Pet Hotel General Information

The purpose of the grand pet hotel is to provide a safe, fun and stimulating social environment for pets during their stay. To ensure the safety and health of your pet and other guests, we require all guests to comply with the following:

Payment for Services: You agree to pay GPH at the time of departure for the Services we provide to your Pet and you understand that you will remain liable for all charges incurred during your Pets stay. Any payments for service paid after 5:00 pm, normal lobby closing time, shall be by check or credit card only. GPH reserves the right to pursue collection of any unpaid balance due. GPH extended stay service is based on a twenty-four hours (24) cycle, with the cycle starting at check-in time. Check-outs exceeding the twenty-four hours (24) cycle will incur an additional Sixteen dollar (\$16.00) fee. Normal Check-ins and Check-outs are during regular lobby hours of 7:00 am to 5:00 pm daily 24/7. Check-ins and Check-outs other than during regular lobby hours of 7:00 am to 5:00 pm are available by appointment, but will incur an additional fee of Sixteen dollars (\$16.00).

Vaccinations and Medical Information: No pet can stay with us unless we have confirmation from a licensed veterinarian that all of the Pet's required immunizations meet GPH requirements and the Pet is otherwise in good health. Parvo, Distemper, (DHLPP), Rabies and Bordetella are required for dogs. Feline Leukemia, Feline Distemper and Rabies are required for cats. Home-administered vaccinations will not be accepted.

Ticks and Fleas: Frontline or other types of tick and flea parasite prevention product should be, or have been applied to your pet at least twenty-four hours (24) prior to the pet's arrival at GPH. Frontline applied by GPH upon arrival is available for a fee of sixteen dollars (\$16.00). If we discover after arrival that your pet has fleas and/or ticks, you consent to our use of topical anti-parasite treatments including, but not limited to, immediately bathing the Pet to remove parasites and the administration of flea and tick treatment. This may need to be done until the parasites are no longer present. Following such treatment, all bedding and suite enclosure must be washed and disinfected daily. The Pet cannot enjoy group contact until GPH is satisfied that the parasites are no longer present. The expense of these procedures shall be the Pet owner's sole responsibility.

Health & Behavior:

- **Human-aggressive or feral animals:** Pets that are aggressive, feral ("wild"), or have had little socialization and may react with aggression to our staff or other guests (pets) will not be accepted for extended stay or Day Care.
- **Pets recuperating from recent invasive medical procedures:** Your Veterinarian is the best place for your Pet to stay following any invasive medical procedure that has taken place.

Days and Hours: Available twenty-four hours a day, 24/7, including Holidays. Regular lobby hours are 7:00 am to 5:00 pm

Extended Stay Service

"Dogs"

7' X 7' Suites - \$46.00 for first pet - \$36.00 for each additional pet (in same suite)
(after 10 nights stay, \$41.00 for first pet and \$31.00 for each additional pet, retroactive)

7' X 3' Suites - \$41.00 for first pet - \$31.00 for each additional pet (in same suite)
(after 10 nights stay, \$36.00 for first pet and \$29.00 for each additional pet, retroactive)

"Kitty Condos"

\$26.00 for one cat - \$36.00 for two cats - \$46.00 for three cats (in same condo)

Day Camp / Day Care

Full day: (7:00 am – 5:00 pm) - \$31.00

Half day: (any four hours between 7:00 am – 5:00 pm) - \$21.00
(prepaid 5 day punch cards available at reduced rates)

Daycare is not available on Holiday weekends